ADA Policy

It is the policy of UWPC/South Sound 211 that, when viewed in their entirety, services, programs, facilities, and communications provided by UWPC/South Sound 211, directly or by a contracted service provider, are readily accessible and usable to individuals with disabilities to the maximum extent possible.

This is achieved through maintaining technology that enables 211 to provide services in accessible formats. Adherence to this policy is maintained through an ADA-compliant form and promotion materials available in alternative formats on request.

Notification of Policy

UWPC/South Sound 211 will notify the public of the ADA policy on the website and in certain publications.

Reasonable Modification

UWPC/South Sound 211 will make reasonable modifications/accommodations to their policies, practices, and procedures to ensure program accessibility except in cases in which cause a direct threat to the health or safety of others, would result in a fundamental alteration of the service, would not actually be necessary in order for the individual with a disability to access the entity’s service, or would result in an undue financial and administrative burden.